

FOR IMMEDIATE RELEASE
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TENDERCARE CLARE RECEIVES DEFICIENCY FREE STANDARD SURVEY
Ensuring Consistent Quality Care in a Complex Regulatory Environment

CLARE, MI – 3/21/12 – Tendercare Clare located at 600 S.E.4th Street announced today that it had recently completed its standard survey and was found to be deficiency free. Nursing homes are inspected annually for compliance with state and federal regulations, and the survey process is extremely thorough. A deficiency free survey is earned by a very small percentage of health centers. In 2011, approximately 3% of Michigan facilities achieved this honor. Ensuring that consistent, quality care is received by all residents can be a difficult task. In a complex regulatory environment with incredibly high standards, Tendercare Clare has shown extraordinary effort to meet and exceed those standards.

“We are very pleased to have passed our recent survey without any deficiencies. Our staff has worked very hard to maintain our high standards and provide quality care to our residents. Each one of us is responsible for contributing to the overall effort of providing excellent customer service and care to our residents, their families and our team members and I am proud to be part of such a successful, dedicated group of employees,” said Pam Cousineau, Administrator of Tendercare Clare.

About Tendercare Clare and Extendicare

Tendercare Clare, located at 600 S.E. 4th street is a skilled nursing facility that specializes in short-term rehabilitation. They also have a specialized Dementia and Alzheimer’s program in addition to caring for long-term patients.

Tendercare’s parent company is Extendicare Health Services, Inc. located in Milwaukee, Wisconsin. Extendicare prides itself on helping people live better by providing quality, cost-effective health care and rehabilitation primarily to seniors in a resident-directed environment. Founded in 1968, Extendicare has a long history of providing quality health care services to residents throughout the United States and Canada.

For more information about this announcement or Tendercare Clare, please contact:
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Tendercare Clare

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