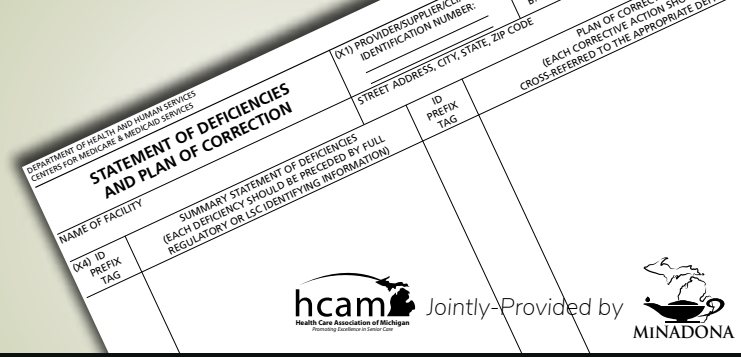


January 28 & 29, 2021 | Virtual

MI-NADONA/LTC WORKSHOP

After the Survey: Mastering the IDR and Plan of Correction



TWO-DAY WORKSHOP SUMMARY

As if facing the stress of surveys was not enough, receiving a deficiency on the survey can make anyone queasy. In this workshop, we will walk through the post-survey process and discuss best practices to reduce risk and improve the likelihood of success during an Informal Dispute Resolution (IDR) or appeal of the citation. We will also share tips and provide hands-on training on how to craft the POC response, how to effectively manage staff time and workflow, and how to ultimately minimize the impact of the deficiency.

The program will begin at 1:00 pm and conclude at 4:45 pm each day.

SESSIONS

The IDR and IIDR Process: A Legal Perspective | Kally Goodwin-Ratzloff

In this presentation we will discuss IDRs, IIDRs, and appeals to the Departmental Appeals Board from a legal perspective, which includes the general processes, the time lines that facilities must follow, as well as methods to minimize liability exposure.

Hands-on Training: Writing IDRs and POCs | Kaile Hilliard

Join regulatory expert Kaile Hilliard to learn how to formulate plans of correction that promote the most effective use of staff time and workflow. Learn the tips and tricks for successful IDRs and IIDRs. Learn how to dissect a 2567 and address failure statements. Experience a hands on training to evaluate deficiencies and prepare acceptable POCs and IDRs. This session will give you the tools to become successful in writing effective POCs and reducing or deleting tags with IDRs.

CONTACT HOURS

RN: This program will provide participants the opportunity to earn up to 7 contact hours for nurses. HCAM is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

NHA: This program has been approved for Continuing Education for 7 total participant hours from NAB/NCERS - Approval #20220127-7-A72184-DL.

ABOUT THE SPEAKERS

Kally Goodwin-Ratzloff, JD, BA | ROLF Law

Kally Goodwin-Ratzloff is a partner with ROLF. She focuses her practice on regulatory issues for long-term care, post-acute and senior living providers. Her experience includes survey and enforcement appeals; counseling clients in compliance matters; defending clients undergoing federal and state investigations involving such issues as Anti-Kickback Statute, False Claims Act, and Stark Law allegations; investigating and responding to HIPAA data breaches and security incidents; and advising clients on fair housing laws. Prior to attending law school, Kally worked for a licensed assisted living provider in Michigan.

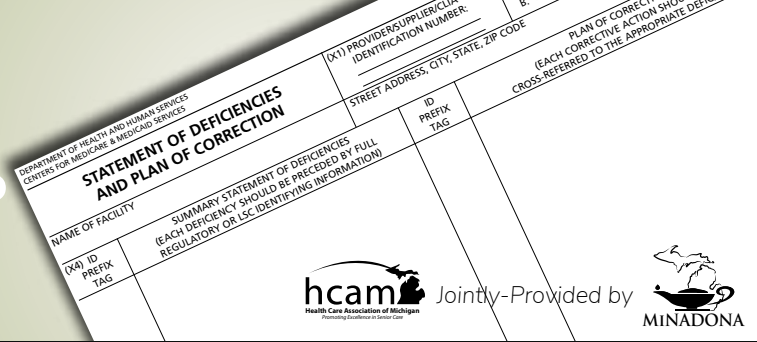
Kaile Hilliard, LCSW, CCTP | Markail & Associates Consulting

Kaile Hilliard is the owner and principal consultant of Markail & Associates Consulting. Kaile is a recovering state surveyor with a 15+ year career working with nursing homes, assisted living facilities, home and community based programs across the mid-west and western United States. Kaile has spent the last 11 years conducting pre surveys, writing plans of correction, IDRs and consulting to support regulatory compliance, best practices and quality patient care. Kaile's areas of expertise include, survey preparedness, management, correction, IDR, State and Federal regulatory compliance, and problem solving.

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\$225

MI-NADONA/LTC Member Rate
BEFORE December 27, 2020

\$275

MI-NADONA/LTC Member Rate
AFTER December 27, 2020

\$350

Non-Member Rate

Individual Membership Status

Current MI-NADONA Member

Non-Member

MI-NADONA Membership is based individually, NOT by facility or HCAM membership. To become a MI-NADONA/LTC member, please visit www.MINADONA.org.

Attendee Information

Attendee Name: _____

Attendee Title: _____

Attendee Email: _____

Facility Information

Facility/Company: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

HCAM/MCAL provides an attendee list of all registered attendees with name, title and facility only to partners and presenters. This list does NOT contain contact info such as email or phone. To opt-out of being included in the attendee list, please select opt-out on this registration form.

Opt-Out

CE Information

NAB Registry ID*: _____

Nursing License*: _____

**In order to receive NAB CEs for this conference, attendees with an NHA license must sign up with NAB for a CE Registry number. That number must be shared with HCAM/MCAL at the time of registration or no CEs will be given. For more information go to <https://www.nabweb.org/registry>.*

**In order to receive RN CEs for this conference, attendees must provide their nursing license number to share with ANCC.*

Payment Information

Payment Method: Visa Mastercard American Express Discover Check/Money Order Payable to "HCAM"

Credit Card Number: _____

Security Code: _____ Expiration Date: _____ Billing Zip Code: _____

Cardholder Signature: _____ Date: _____

HCAM Registration Policies Event Confirmation

After your registration form has been processed, an event confirmation will be emailed to your attention. Please be sure to include a current email address on this form. If you do not receive a confirmation within 14 business days, please contact Kisti via email at KistiBoatright@hcam.org.

Cancellation & Refund Policy

All refund requests must be made in writing by e-mail to KistiBoatright@hcam.org. Telephone cancellations will NOT be accepted. Individual registration fees, less a 25 percent processing fee, will be refunded for cancellations received in writing prior to Dec. 27. Cancellations received after Dec. 27 and no-show registrants, will not receive a refund nor a credit to a future program.

Substitutions

Individuals registered to attend this program, but unable to participate, may send an alternate in their place. Please contact Kisti at KistiBoatright@hcam.org with the first and last name, title, and facility/company of both the original registrant and the alternate to process this request.

Dietary Restrictions/Special Accommodations

Individuals with special dietary restrictions, or those who require special accommodations to fully participate in this program, should contact HCAM in writing by e-mail to KistiBoatright@hcam.org at the time of registration, detailing their request or restriction.

Consent to Use of Photographic Images

Registration and attendance at, or participating in, HCAM events and/or activities constitutes an agreement by the registrant to HCAM's use and distribution (both now and in the future) of the registrant/attendee's image or voice in photographs, videotapes, electronic reproductions and audiotapes of such events.

To register now, submit this form by fax to (517) 627-3016 or by mail to HCAM, 7413 Westshire Dr, Lansing, MI 48917